


# NAME

 California 12345  123.456.7890  resumesample@mail.com  [LinkedIn](#)

## COMPUTER SYSTEM ANALYST

System Administration | Operations Improvement | Application Management | Technical Support  
Project and Team Supervision | Digital Strategy Design | Technical Specifications Analysis

## QUALIFICATIONS PROFILE

*Solutions-oriented, highly skilled, and multifaceted professional, with hands-on experience in systems analysis; operations planning, coordination, and management; and solutions development and implementation.*

Armed with proficiency in managing and completing projects on time while effectively guiding and directing teams toward the attainment of company objectives. Equipped with excellent background in business requirements definition, combined with adeptness in defining and implementing IT strategy, architecture, and processes to achieve quality, analytics, and productivity improvement. Skilled at identifying opportunities and problems along with implementing strategic solutions to streamline business operations while reducing costs. Articulate communicator, with fluency in English and Spanish. Technically proficient with Geera, Salesforce CRM, ERP, and SAP Solution Manager.

## RELEVANT EXPERIENCE

### COMPANY NAME, REMOTE

#### System Analyst–Pharmaceutical, 01/2024–Present

- Collaborate with the business relationship manager and customers in creating requirements while ensuring the adherence of the proposed solutions to quality, compliance, and business acceptance criteria
- Identify and resolve risks and issues by prioritizing and optimizing business requirements from various stakeholders for direct analysis, solution design, and decision making
- Work collaboratively with colleagues in the IT and business sector to determine the capabilities required to ensure the feasibility and understanding of outcomes/requirements
- Perform comprehensive business analysis and development, as well as choose the best approach to analysis
- Determined partners and stakeholders from all areas of the business while establishing and maintaining relationships based on each partner's needs and level of influence
- Participate with the business early on to assess and contribute to the definition of business requirements
- Conduct an in-depth assessment of all capability gaps, propose solutions based on the digital strategy, and articulate rationale in support of analysis

#### Business Analyst–Manufacturing, Nov 2021–01/2024

- Assisted in the setup of new MES environments while performing application management of MES and other manufacturing technologies
- Assumed tasks in defining, documenting, and executing the software promotion processes to ensure the environment's consistency and operational stability
- Executed precise translation of business requirements and technical design specifications into MES solutions code
- Developed effective test plans and cases for unit and system testing to ensure product model quality
- Trained and supported end users while establishing and maintaining relationships with business clients and IT personnel
- Partnered with other software engineers and IT business analysts in creating technical specifications by interpreting business, product, and technical requirements

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## COMPANY NAME, REMOTE

### ERP SAP Business Analyst in Agriculture/Commodity Industry, 02/2021–11/2021

- Worked closely with end-users as well as assessed and interpreted database records to identify opportunities and strategies for custom SAP software development
- Ensured the company's compliance with industry regulations by developing, regressing, performing user-acceptance testing, and implementing contract solutions
- Completed the configuration of agricultural contract management modules to comply with business requirements, including ticket backlog and issue resolution

## OTHER EXPERIENCE

### COMPANY NAME, MINNEAPOLIS, MN

#### Product Support Specialist | Data Science Pilot, 04/2019–02/2021

### COMPANY NAME, NOWATA, OK

#### Sales Coordinator, 05/2019–02/2019

### COMPANY NAME, BARTLESVILLE, OK

#### Contracts and Customer Service Analyst, 02/2018–05/2018

## EDUCATION

**Master of Professional Studies: Technology Management:** In Progress (*Expected Completion: 05/2025*)

University Name, Washington, DC

*Cumulative GPA: 3.74/4.00*

**Bachelor of Science in Management Information System:** 05/2021

University Name,, Saint Paul, MN

*Cumulative GPA: 3.65/4.00*

## PROFESSIONAL TRAINING

**SQL Essential Training:** 01/2020